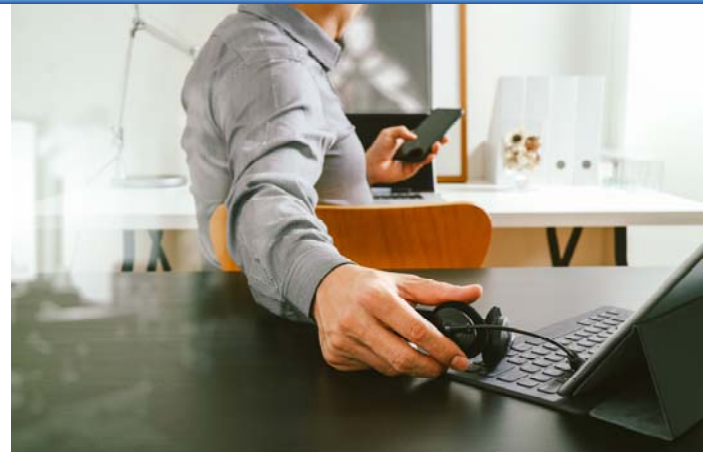


# Cloud Collaboration Platforms

Bringing your team together like never before



## Cloud Collaboration

As a result of our current health concerns, Firstlight Cloud Xchange (FCX) is seeing an increased need for bringing teams together no matter the geographic location.

Migration to the cloud of your legacy PBX system or adding in solutions which are layered on top of your IP PBX and adoption rates thereof could seem challenging. FCX however only works with and recommend Unified Communication as a Service (UCaaS) providers who will make your journey to the cloud a breeze.

With more than 13 years of experience in this space, we have learnt what works and what does not. We know how to find the right fit, have developed effective implementation procedures, and how know to training and support around this important productivity tool.

Let us be your trusted partner in ensuring your staff stays motivated, engaged and productive when communicating and collaborating.

Your business requires a robust communications platform for its mission critical applications and services. Consumers are looking to interact with businesses who can support them through the omni channel: via chat, phone, Twitter, Facebook as well as your website.

In order to guarantee customer satisfaction, integration of your customer relation management software with your communications platform is becoming increasingly important.

Let us be your guide on getting there from where you are now.



## WHY CHOOSE CLOUD COLLABORATION?

Cloud Collaboration Provides Your Business With

- ✓ Latest technology at a fraction of the cost
- ✓ Flexibility for road warriors, staff working from home, temporary staff
- ✓ Agility and speed when adding locations
- ✓ Ease of management
- ✓ Increase of overall satisfaction of staff, no matter what age or technical expertise
- ✓ Connectivity to other cloud-based solutions, clients, and vendors



## WHY WORK WITH US?

FCX as Your Solutions Partner

- ✓ Is independent & can deliver multiple options
- ✓ Will learn your business structure and goals
- ✓ Will understand your IT infrastructure
- ✓ Will determine the best suited solution
- ✓ Will research to source the optimal supplier
- ✓ Will implement and support the selected solution
- ✓ Stay on to handle all customer service and escalations
- ✓ Become an integrated part of your organization's ecosystem

Call us today to learn more on what Cloud Collaboration services are right for your business.

Call Taz: 212.693.1551  
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