



FROM IDEA TO REALITY:

Turn-key service integration solutions ensuring all aspects and solutions come together to realize the modern digitized workspace you envisioned.

FCX Full Service Integration Service offers organizations a dedicated team of professional services specialists to implement, manage or supervise IT hardware integration for a variety of upgrade, refresh or brand new IT equipment project.

By leveraging our partner delivery network, our team has access to equipment and peripherals in warehouses in over 10 major cities in the US. FCX can arrange for rapid on-site tech dispatch in the New York Tri-State area and planned controlled on-site dispatch services by experienced and certified technicians across the nation and Canada.

FCX purposefully partners with the most reputable firms to deliver outstanding implementation solutions so our clients do not have to shop around to find a vendor who offers quality work at reasonable rates.

FCX' FULL SERVICE INTEGRATION COMPRISES OF THE FOLLOWING SERVICES:

- ✓ LAN design, set-up and integration or dismantling
- ✓ Premise server rack installation or removal
- ✓ PC, printer, handset, monitor, accessories (camera, headset) installation or removal
- ✓ Structured cabling throughout the building
- ✓ Self check-in, indoor digital signage, virtual receptionist project design and set-up
- ✓ Point of sale for hospitality settings, cash register, kiosk design and set-up
- ✓ Door buzzer integration with UCaaS platform
- ✓ Overhead paging, strobe installation, integration or removal in warehouses, manufacturing or food production environments
- ✓ On premise security device and system set-up project design, device installation or removal
- ✓ Internet of Things (IoT) and Smart Building Integration and installation
- ✓ WiFi plan design and installation or removal
- ✓ Basic software integration for UCaaS and CCaaS – integrate your cloud and back office software with your cloud communication platform
- ✓ Audio Visual Conference Room or Meeting Room design set-up, installation and integration
- ✓ Move of all on premise equipment to new office location
- ✓ Design of software environment or Desktop as a Service (DaaS) for remote workers through leveraging of the Google Chrome offering or Evolve IP DaaS program

RAPID DEPLOYMENT, FULL INTEGRATION AND MAXIMUM USE OF YOUR IT ASSETS.

Digitize your business and delight your customers and staff alike. Discuss your ideas and budget with the FCX consultant to get the following process started:

✓ SITE SURVEY OR ASSESSMENT,

The implementation services begin with an onsite survey or assessment to evaluate the existing infrastructure or set-up, identify areas of improvement or assess a future site for most suitable set-up. The professional services team then develops a comprehensive plan for implementation.

✓ DESIGN OR PROJECT MANAGEMENT SET-UP

Following the preliminary survey, a full design project is developed incorporating the recommendations for new implementation or improvements and a timeline to begin the deployment process.

The team of project managers and engineers will work closely with you to develop a design tailored to meet the exact requirements of your project needs. Before any hardware is installed, an experienced project manager ensures the full project scope and timeline is clarified and all stakeholders are aware of the requirements.

Once the design has been approved, the team will begin implementing the plan. Throughout the entire process our team will ensure complete management and control of the equipment, project timelines and budgeting.

✓ SHIPMENT

Prior to shipment, FCX or partner vendor arranges sourcing of equipment or components and ensure proper shipment and coordination.

✓ INSTALLATION, TEST AND TURN-UP

Highly trained engineers and technicians will work at the organization site or sites to ensure that agreed upon hardware and peripherals are properly installed and configured.

Fully licensed and insured manpower for designated projects only.

All vendors are vetted by FCX. In case of DaaS deployment or Google Chrome set-up for remote workers, an FCX technical staff member will supervise and manage the deployment project.

✓ TRAINING (IF APPLICABLE)

Key administrators are trained or individualized training packages can be made available upon request.

✓ ONGOING MANAGEMENT

Finally, FCX or the partner vendor offers robust post-installation support. The organization will have access to a helpdesk or professional services if agreed upon with skilled technicians who ensure that all installed hardware is properly managed, maintained, and monitored. Furthermore, FCX will ensure detailed documentation and training materials are made available.



HAVE FCX ASSIST YOUR TEAM WITH THE DIGITIZATION OF YOUR OFFICES.

Whether it's a simple UCaaS/ Outlook or Google integration or a complex wiring job, engaging a professional installation team will save time, money, and energy. Experienced technicians will ensure that hardware and systems are installed correctly, so the solution can serve you efficiently and worry-free for years to come. It's important to partner with the right installation professionals to minimize delays and get the job done right. In doing so, you'll be able to enjoy the full benefits and capabilities of the system quickly, effortlessly and with confidence.

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