ESTABLISHING REMOTE OFFICE OPERATIONS

Remote work has become increasingly popular in recent years. 27% of U.S. employees work remotely and 16% of U.S. companies are fully remote as of 2023(Zippia). With the popularity of remote work, it is crucial for companies to provide their employees with a secure and efficient IT technology set-up for working from home. This product brief aims to address this need by outlining an all-in-one solution for remote office worker technology setup.

The All-In-One solution FCX proposes to implement for organizations with 25 or more remote workers consist of a preconfigured standard laptop or PC with monitor, and a printer. This setup will come with preinstalled desktop as a service (DaaS) and unified communications as a service (UCaaS) or contact center as a service (CCaaS) licenses. DaaS, a cloud-based solution that enables a virtual desktop infrastructure (VDI) without the need for on-premise servers. The proposed DaaS subscription includes built-in storage, backup for apps and files, antivirus/ antimalware technology, device security, and the option for an office suite such as Google Office or Microsoft 365.

The remote office worker technology setup can be staged and shipped out quickly to accommodate the immediate needs of new or existing remote workers. This setup is also beneficial for companies that need to quickly scale up or down their workforce. DaaS , UCaaS, and CCaaS licenses can be easily activated, allowing remote workers to get up and running in their new role without delays. The digital workstation set-up can be implemented for new remote hires or as an upgrade for existing remote workers. It can also be deployed as a contingency plan for situations like natural disasters or office closures.
The suggested setup can be shipped to any location in the U.S. This allows companies to have a distributed workforce and hire employees from different regions without having to worry about technology constraints.

6 Step life cycle management of a remote work environment:

Step 1: Staging -

The laptops or PCs will be carefully staged and configured with the necessary DaaS, UCaaS/CCaaS, and office suite licenses. Initial account staging process is required.

Step 2: Shipment -

The staged laptops or PCs, along with monitors and printers, will be shipped to the designated address of the remote worker.

Step 3: Roll-out -

Upon receiving the package, the provider helpdesk assists the remote worker to set up and activate their device and licenses so they can start working.

Step 4: Full life cycle management -

If a team member leaves the company, licenses can be reset the same day by the administrator at the corporate offce and can become available for reallocation for the next team member.
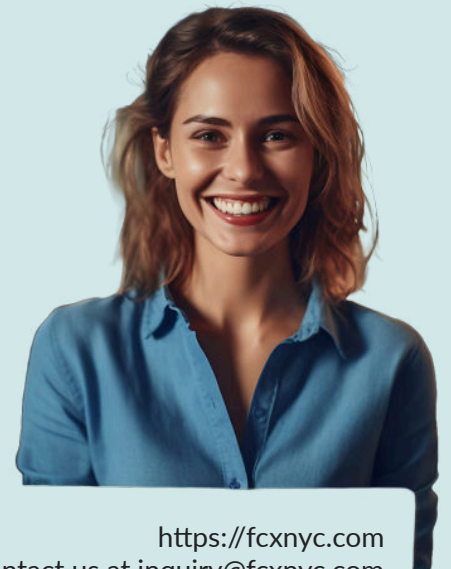
Step 5: Return of equipment -

When a remote worker no longer requires their equipment, the company can arrange for the return of the devices through shipping methods.

Step 6: Possible rebate for recycling -

In an effort to support sustainability, FCX partners will provide rebates for eligible devices as part of our commitment to encourage the recycling of older devices. This initiative aims to decrease electronic waste and foster responsible disposal practices.

In conclusion, a staged and preplanned virtual work environment setup can streamline the process of onboarding and offering full life cycle management. It will save time and increases security for companies, allowing them to focus on their core business operations.

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